

Understand Your Smart Choice Bill

Use this Cobb EMC bill breakdown to get a better understanding of your electric account and energy usage.



cobbemc.com | 770-429-2100

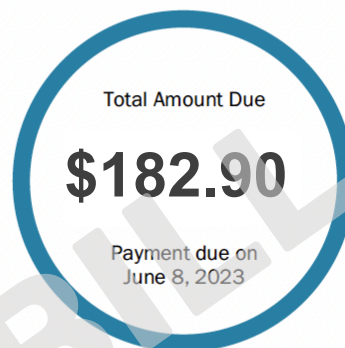
JOHN SMITH
123 EMC PARKWAY LANE
MARIETTA GA 30060-1234
ACCOUNT NUMBER: 123456789
SERVICE AREA DIRECTOR: ERIC BROADWELL

Your Account Summary

See back of bill for important messages ▶

Bill Date: May 19, 2023
Service Period: April 17 - May 15 (28 Days)
Rate: Smart Choice

Previous Balance	\$166.00
Payment Received - Thank you!	-\$166.00
Balance Forward	\$0.00
Current Charges	
Service Charge	\$31.00
Peak Service Charge (3 @ \$0.00)	\$0.00
Peak Service Charge (4.708 @ 5.95)	\$28.01
Energy Charge (1510 kWh @ \$0.075)	\$113.25
State and Local Taxes	\$9.98
Operation Round Up Program	\$0.66
Total Current Charges	\$182.90
Total Amount Due	\$182.90



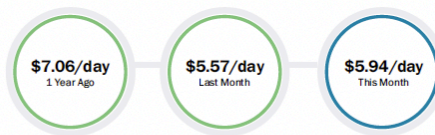
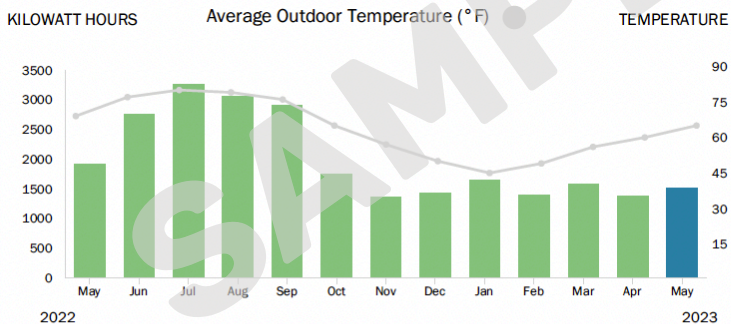
Energy Saving Peak Season starts June 1

Your Energy Snapshot

Learn more at cobbemc.com/energyuse or download the Cobb EMC app.

Your Energy Breakdown

This month's energy use compared to last month's and this month last year.



Return this portion with your payment. Make checks/money orders payable to Cobb EMC. Please include your account number.



Account Number	123456789
Payment due on June 8, 2023	\$182.90
Amount due after June 8, 2023	\$192.90

Change mailing address/phone number/email.
Turn over for details.

JOHN SMITH
123 EMC PARKWAY LANE
MARIETTA GA 30060-1234

COBB EMC
PO BOX 745711
ATLANTA GA 30374-5711
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FRONT OF BILL

Cobb EMC Contact Information

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Your Billing Information

Account Summary

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Your Account Summary

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cobbemc.com | 770-429-2100

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See back of bill for important messages ▶

Total Amount Due

\$182.90

Payment due on
June 8, 2023

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Bill Amount and Due Date

Energy Saving Peak Season starts June 1

1. Cobb EMC Contact Information

a. Website and Phone Number: Access your account, report an outage or contact Cobb EMC at cobbemc.com or by calling us at 770-429-2100.

2. Account Summary

a. Bill Date: The date your bill was issued and/or printed.

b. Service Period: The dates during which current charges were accumulated.

c. Rate: Your current electric rate. To view all of our lifestyle rate options, visit cobbemc.com/rates.

d. Balance Forward: This includes any charges or adjustments that rolled over from a previous service period.

e. Current Charges: A detailed breakdown of the individual charges that make up your current bill. These charges can include:

i. Service Charge: A fixed amount that covers the cost of providing service to each home. This includes costs such as power lines and line maintenance, customer service, and more.

ii. Peak Service Charge: The Peak Service Charge recovers the fixed expense to have power available to use and meet your maximum needs during peak hours. The cost is determined by your highest one-hour consumption of energy during peak hours (Cobb EMC will notify you a day before the Energy Saving Peak Day is expected). The peak service charge you set will remain on your bill for 12 months or until a higher peak service charge is set.*

iii. Energy Charge: The amount you owe for electricity usage for that service period.

iv. Wholesale Power Adjustment: An adjustment that follows fluctuations related to wholesale power purchase costs.

v. Total Amount Due: This includes the amount due during the billing period plus outstanding charges, credits or late fees.

vi. Other: State and local taxes, Operation Round Up donations (if applicable) and charges for any other services.

3. Your Billing Information

a. Name and Service Address: The name of the account holder and the address where electric service is provided.

b. Account Number: Unique identifier for the account at this address. Use this account number if you contact Cobb EMC about your account.

c. Service Area Director: Cobb EMC is regulated by a board of nine directors. This is the director that serves your area.

d. Back of bill message: Flip the bill over to see our Message Center. This section will have additional information about your account and announcements from Cobb EMC.

4. Bill Amount and Due Date

a. Total Amount Due: The total amount due for services already used during the service period and the payment due date.

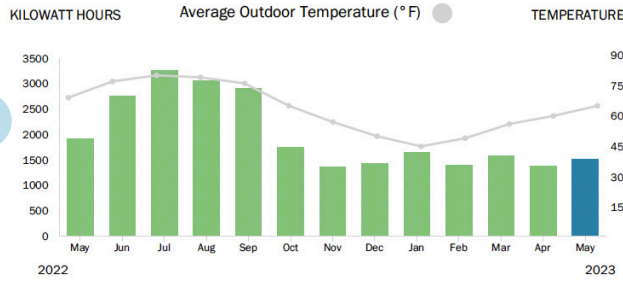
b. Flagged Message: This section will contain the most important billing messages that apply to your account.

**Applies only to accounts on the Smart Choice Rate.*

FRONT OF BILL

Your Energy Snapshot 5

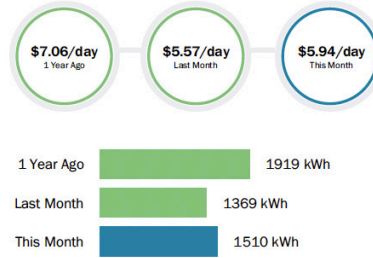
Your Energy Snapshot
Learn more at cobbemc.com/energyuse or download the Cobb EMC app.



Your Energy History 6

Your Energy Breakdown 7

Your Energy Breakdown
This month's energy use compared to last month's and this month last year.



5. Your Energy Snapshot

a. Energy Use Link: Visit cobbemc.com/energyuse for detailed information about your daily and hourly energy use. You can also access this information on the Cobb EMC app.


6. Your Energy History

- a. Historical Electricity Usage Graph:** The green bars show your past electric use in kilowatt-hours. The blue bar shows your electric use for the current billing period in kilowatt-hours.
- b. Temperature:** The gray line shows the average outdoor temperature during the past 12 months.

7. Your Energy Breakdown

- a. Daily Dollar Comparison:** Compare your current dollar-per-day average with the previous month and the same month last year. This amount excludes taxes, WPA, Operation Round Up and other account adjustments.
- b. Kilowatt Hour Comparison:** Compare your current electric use with the previous month and the same month last year.

Payment Stub 8




1000 EMC Parkway
Marietta GA 30060

Change mailing address/phone number/email.
Turn over for details.

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MARIETTA GA 30060-1234

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COBB EMC
PO BOX 745711
ATLANTA GA 30374-5711



Billing Information 9

8. Payment Stub

Below The Perforated Line: This portion of the bill should be returned along with your bill payment each month. Make sure Cobb EMC's address shows through the return address envelope window.

9. Billing Information

Late Amount: The total amount that will be due if you make a payment after the due date.

BACK OF BILL

Meter Details 10

cobbemc.com | 770-429-2100

Meter Number	Usage Period	Start Reading	End Reading	Meter Multiplier	Meter kWh
1N1234567890	4/17 - 5/15	219699	221209	1.0	1510

Peak Service kWh/hr: Billed 7.708 - 06/15/2022 03:00 PM

11 Peak Service Charge

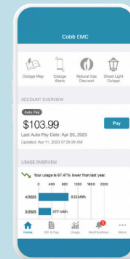
Message Center

- ▶ Our offices will be closed on May 29. Crews are always standing by for emergencies. If you have an outage, you can report it at 770-429-2100 or via our outage center. cobbemc.com/outagecenter
- ▶ With the Cobb EMC app, you can manage your account from the palm of your hand. Report power and street light outages, pay your bill and view our outage map. cobbemc.com/app
- ▶ Be storm ready with outage text alerts: Text REGISTER to 898-362 to enroll and stay informed if an outage occurs.

GET YOUR BILL ONLINE

No more waiting!
Get your bill online or on the Cobb EMC app.

cobbemc.com/paperless



Message Center 12

Ways to Pay 13

Other Ways to Pay Your Bill

Visit cobbemc.com/pay to see all the ways you can pay your bill. Residential members can pay online, on our app or by phone using one of these major credit cards with **no convenience fee**:



Online
Log into your account at cobbemc.com/account.



Phone
Call 1-855-730-8714 to pay by phone.



App
Pay your bill using the Cobb EMC app. cobbemc.com/app



In Person
Take a copy of your bill and pay by cash or debit card at any MoneyGram location, including Walmart or CVS (processing fees may apply). Or pay by cash, check or money order at our office, located at 1000 EMC Parkway, Marietta, GA 30060.

Your Cobb EMC Account Information

Is your account information up-to-date? Fill out the form below or visit cobbemc.com/update to update your Phone number or email address. Changes may take up to two billing cycles to reflect on your account.

Mailing Address

Phone Number: (770) 429-2100

Email Address: marketing@cobbemc.com

14 Update Information

10. Meter Details

Includes meter number, usage period, start and end readings and the total kWh used.

11. Peak Service Charge*

The Peak Service Charge recovers the fixed expense to have power available to use and meet your maximum needs during peak hours. The cost is determined by your highest one-hour consumption of energy during peak hours (Cobb EMC will notify you a day before the Energy Saving Peak Day is expected). The peak service charge you set will remain on your bill for 12 months or until a higher peak service charge is set.*

12. Message Center

Important billing messages related to your account and promotions for Cobb EMC members.

13. Ways to Pay

This section includes ways to pay your Cobb EMC bill. Residential members can pay their bills using any major credit card with no credit card fees.

14. Update Account Information

View this section to confirm your account and contact information. Send this back to Cobb EMC or visit cobbemc.com/update to update your information.

*Applies only to accounts on the Smart Choice Rate.