

## Everything you need to know about your Cobb EMC electric account





# Convenience

Cobb EMC offers convenient ways to pay your electric bill and stay connected. Download our app to pay your bill fast and check your daily energy use from the palm of your hand.

cobbemc.com/app

# Innovation

We're innovative thinkers when it comes to supplying the power you need. That's why we purchase affordable solar energy. We also make it easy for members who want to do their part for the environment.

cobbemc.com/cleanenergy



# Reliability

Our consumers receive power 99 percent of the time. But for those times when uncontrollable circumstances like weather, animals or car accidents cause outages, you can report and view outages at our Outage and Storm Center.

cobbemc.com/outage

## Pay your way

For your convenience, Cobb EMC offers several ways to pay your electric bill.



Set up an **online account** to securely pay your bill with no fee. We offer auto draft and one-time pay. *cobbemc.com/account* 



Mail checks or money orders to Cobb EMC: P.O. Box 745711, Atlanta, GA 30374-5711



Manage your account on the go with our **free app**. Pay bills, report an outage and monitor energy use. *cobbemc.com/app* 

**Call** our automated system at 1-855-730-8714 to pay by debit/ credit card.

Pay your bill through your participating **financial institution**.

Pay **in person** (cash, check, money order) at Cobb EMC: 1000 EMC Parkway, Marietta, GA 30060 **Walk-in and drive-thru hours:** Monday - Friday, 8 a.m. - 5 p.m.

Express Pay and Drop Box available 24/7.

See other ways to pay in person including MoneyGram, Western Union and Vanilla Direct at *cobbemc.com/pay*.

## Life is busy. Your electric account is simple.

Download the free Cobb EMC app to manage your account. Or, manage your account online and quickly get back to enjoying life!



## Get a discount on natural gas

Cobb EMC and Gas South have partnered to save you money on natural gas. Now that you receive electric service from Cobb EMC, you can also get a permanent discount off Gas South's already great everyday low rates. Plus, you don't have to pay a deposit to connect. Get started at *cobbemc.com/gassouth*.



## **Membership perks**

At Cobb EMC, we're proud to power your lives. Take advantage of the programs and services we've created just for you:

- Co-op Connections<sup>®</sup>: local and national discounts
- Scholarships
- Free events
- Amazon Shop: *amazon.com/shop/cobbemc*

See more at *cobbemc.com/myemc*.

#### ABOUT US

Cobb EMC is a not-for-profit electric cooperative, which means each person who receives service from Cobb EMC is a consumer-member. Cobb EMC's directors, employees and members each play an important role in the success of the cooperative. Members elect local directors who work diligently to plan for the co-op's future and assure members' concerns are continually addressed.

Phone: 770-429-2100 Online: cobbemc.com

Questions? memberservices@cobbemc.com



## **PRESIDENT AND CEO** Kevan Espy

### **BOARD OF DIRECTORS**

Edward Crowell, *District*Rudy Underwood, *District*Kelly Bodner, *District*David McClellan, *District*Tripper Sharp, *District*David Tennant, *District*Malcolm Swanson, *District*Bryan Boyd, *District*Eric Broadwell, *District*

#### COMMITMENT TO COMMUNITY

We belong to the communities we serve and work to be a responsible corporate citizen. Local non-profits rely on Cobb EMC's support, and the commitment of our employees who donate their time and talents to the communities in which we – and our consumers – live and work.

#### HOW WE OPERATE

We operate in accordance with our corporate bylaws and service rules and regulations.

#### cobbemc.com/bylaws

Upon initially using or requesting to use electric service provided by the cooperative, you consent to be a Cobb EMC member. You must notify Cobb EMC in writing within 10 days if you do not consent.